

CUSTOMER SERVICE

1 PAYMENT

Online Payment

You may direct pay us via online transfer to the following account.

DF International Sdn Bhd

Maybank

Account No: 5122 3151 8840

2 PRODUCT AVAILABILITY

1-2 weeks upon confirmation with full payment made.

3 DELIVERY OF ORDER

Delivery Charges

Within Klang Valley RM80

Outside of Klang Valley (To Be Advised)

Self Collection

Can be done at our PJ Showroom. Full address as per below.

No. 8, Jalan 51/225A, Zon Perindustrian PJCT, Section 51A, 46100 Petaling Jaya, Selangor Darul Ehsan, Malaysia.

Showroom Operation Hours

Monday - Friday, 9.00 am - 5.00 pm

4 ASSEMBLY

User Manual Guide

We are providing you a Manual Guide. Kindly refer to it.

5 RETURN & REFUND

Can I get change of mind exchange/ refund?

No.

Can I get a refund if item(s) delivered does not fit my premise?

No. All items are order to make. Please do make sure you measured before confirmed on the sizes.

What if item(s) is damaged during delivery?

Yes but it is depend on the conditions.

What if incorrect item(s) is being delivered?

Yes. We will counter check from our side.

What if item(s) faulty after delivered?

If the furniture is faulty and does not function as warranty during warranty period, **DFurniture** will either, at our discretion

A. Repair

B. Replace

Kindly refer to our warranty parts.

How do I request a return?

We are regretted to inform that we do not apply return on these items offer now.

6 WARRANTY & REFUND

How long is the warranty period?

DFurniture is covered by a 3 months warranty against manufacturing and mechanism defect.

The warranty period for the furniture starts on the date of delivery.

What does this warranty cover?

Item/Part	Warranty Duration
Table Top, Structure (leg, beam)	3 months
Chair Mechanism, Gaslift, Armrest	3 months